



HEAD OFFICE:
 Tel: 015 065 0001 / 015 065 0074
 Tel: 015 297 3962 / 015 065 0052
 Fax: 086 546 5543
 Management: 082 773 6632
 Tech Support: 072 908 3951
 Email: info@capricom.co.za
 Email: fibre@capricom.co.za
 www.capricom.co.za

Reg. Nr. 2005/036247/23
C.J. Bloem, R. Bloem **DISTRICTS: CAPRICORN & WATERBERG**

CLIENT INFORMATION			
Name and Surname: FOR BILLING		Contact Person:	
Installation Address:		Telephone Nr:	
		Cell Phone Nr 1:	
		Cell Phone Nr 2:	
Postal Address:		Email address:	
		VAT Number:	

* Company/Client's name must be the legal name of a Company or Person for registration purposes.

PAYMENT OPTIONS:

Subscription – Pay monthly by debit order or EFT or cash or card facilities.

I acknowledge that termination of this contract is not possible within the first three months and agree to give one calendar month's written notice to terminate this contract. Should I choose a 12 month period package, the full period is payable upon cancellation notice date. Should I fail to pay my account I shall be liable for collection, tracing and legal fees. I confirm that the abovementioned physical address is my *domicilium citandi et executandi*.

I indemnify CapriCom against any damage, loss, claims or cost that may result from work being done in connection with the service being rendered, removal of the service and/or my computer equipment not being compatible. I acknowledge that I will be charged additional fees for work or maintenance outside the normal equipment warranty required to be done by CapriCom. I agree this additional work should be paid on receipt of invoice or alternatively will be added to the monthly subscription fee.

Use of Internet related services is subject to our acceptable use policy (AUP). CapriCom will not be liable for any loss of use, interruption of business, or any indirect, special, incidental, or consequential damages of any kind (including lost profits), regardless of the form of action, whether in contract, direct, or otherwise, even if CapriCom has been advised of the possibility of such damages. In particular CapriCom or its Agents will not be liable for any loss of data due to a software security breach, virus infection or any other form of data loss that can be incurred while connected to the internet or otherwise.

In the event that any terms of this contract are found to be invalid, unlawful or unenforceable, such terms will be severable from remaining terms, which will continue to be valid and enforceable.

I warrant that I have read and hereby accept the CapriCom Standard Terms and Conditions and Acceptable use Policy (AUP) available online at www.capricom.co.za.

Accepted by: Name: _____
 (Who warrants that they are authorized to sign)

Date: _____

Signature: _____
 The Applicant

FOR OFFICE USE ONLY		INS		CIQ	
Account Number		RBS		REC	
Customer Number		CDB		CNC	

CapriCom Wireless Networks CC - Standard Terms and Conditions for Online Services

- Applicant consents to jurisdiction of any competent S.A. Magistrate's court for adjudication of legal disputes between CapriCom and Applicant, T's & C's will be construed and interpreted in accordance with laws of the Republic of S.A.
- Applicant acknowledges that terms and conditions hereof may not be varied or cancelled except in writing and signed by CapriCom Networks and the Applicant. Fibre and Budget packages are subject to area availability.
- Free telephonic support available 7 days a week, from 8:00 until 22:00 by dialing or sending a whatsapp or sms to our Support Number: **072 908 3951**. On-site support is charged at CapriCom Networks current rates.
- Wireless internet: Installation fee is R3500.00 VAT incl. (Antenna, AP, cable, brackets, mast, travel etc.)
Fibre internet: Contractor's installation fee is R1725.00 VAT incl. (falls away with 24 month contract) Fibre Applicant will need a Router (AP): Either own Router, or R950.00 MikroTik Router (lower speeds), or R1350.00 MikroTik Router (speeds 100Mbps+). Additional cabling for PC's or networking, can be quoted to clients. Technicians have knowledge to connect PC's or TV's to the internet, but are not IT technicians and don't do IT. IT related work has to be attended to by client's IT provider. CapriCom supplies and maintains connections with relevant content (Internet, VPN, CCTV, etc.). CapriCom does not supply IT support, our responsibility ends with connection to client's internal equipment.
- Please note there is absolutely no guarantee against lightning or power surges on equipment. Kindly take precautions to avoid lightning or power surge damage. Help prevent damage by unplugging power cables from power outlets.
- Wireless packages are based on fibre main feeds. Fibre packages run on either Vumatel or Frogfoot or Openserve infrastructure, and their respective terms. Openserve does not guarantee speeds.
- CapriCom reserves the right to modify prices on one month's notice and may apply this after the notice period.
- Payment options: Debit order or EFT or cash or card. All prices include VAT.
- Cancellations on month-to-month packages require one calendar month's written notice. Cancellations on 12/24 month contracts require one calendar month's written notice, plus penalty fee.
- Kindly clearly encircle your chosen package below. We will amend your package to the nearest available package in your area (according to budget), should you choose a package that is unavailable in your area.

ALL AREAS – WIRELESS INTERNET - VALUE UNCAPPED month to month PACKAGES:

LITE	BASIC	BUSINESS	PRO	ENTERPRISE	SILVER
512Kbps download 256Kbps upload R290	1Mbps download 512Kbps upload R400	2Mbps download 1Mbps upload R575	4Mbps download 2Mbps upload R995	5Mbps download 2.5Mbps upload R1595	6Mbps download 3Mbps upload R2295

BUDGET AREAS – WIRELESS INTERNET – UNCAPPED 12 months period PACKAGES:

STARTER	SMARTER	BRONZE	COPPER	SILVER	GOLD
2Mbps download 1Mbps upload R280	4Mbps download 2Mbps upload R550	6Mbps download 3Mbps upload R850	10Mbps download 4Mbps upload R1500	20Mbps download 8Mbps upload R3000	30Mbps download 10Mbps upload R4500

FIBRE AREAS – FROGFOOT INFRASTRUCTURE – UNCAPPED PACKAGES:

LIZARD	FROG	CHAMELEON	COBRA	ALLIGATOR
10Mbps download 10Mbps upload R599	20Mbps download 20Mbps upload R750	50Mbps download 50Mbps upload R850	100Mbps download 100Mbps upload R950	200Mbps download 200Mbps upload R1100

FIBRE AREAS – VUMATEL INFRASTRUCTURE – UNCAPPED PACKAGES:

RUBY	PEARL	TOPAZ	EMERALD	DIAMOND
10Mbps download 10Mbps upload R599	20Mbps download 20Mbps upload R750	50Mbps download 50Mbps upload R850	100Mbps download 100Mbps upload R950	200Mbps download 200Mbps upload R1100

FIBRE AREAS – OPENSERVE INFRASTRUCTURE – UNCAPPED PACKAGES:

MERCURY	MARS	VENUS	SATURN	JUPITER
10Mbps download 10Mbps upload R599	20Mbps download 20Mbps upload R750	50Mbps download 50Mbps upload R850	100Mbps download 100Mbps upload R950	200Mbps download 200Mbps upload R1100

All packages are true uncapped. NO throttling gets implemented on our network.

By signing below, the Applicant accepts the 12/24 month term when applicable to chosen package.

Accepted by: Name: _____
Who warrants that they are authorized to sign

Date: _____

Signature: _____

The Applicant

CAPRICOM WIRELESS NETWORKS

Reg. Nr. 2005/036247/23
015 297 3962 □ 015 295 5985 □ 015 065 0000
FAX: 086 546 5543 □ info@capricom.co.za

BANK DEBIT ORDER INSTRUCTION

Client Name: _____

Deduct my monthly subs plus payoff on equipment over ____ months.

Address: _____

Deduct only my monthly subs. (I'll pay off equipment via EFT)

The details of my bank account are as follows:

ACCOUNT NAME: _____

BANK NAME : _____

ACCOUNT NO. : _____

BRANCH/TOWN : _____

TYPE OF A/C : _____

BRANCH NO. : _____

(savings, current, transmission)

I/we hereby request and authorize you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account) the sum of _____ (state amount in words) and any additional amount pertaining to this agreement, on the following day of the month, **or nearest working day:**

 1st 7th 15th 25th 31st

of each month, this being the amount necessary for the settlement of the monthly due to you in respect of our purchases / contract / agreement dated as indicated below.

All such withdrawals from my/our account by you shall be treated as though they had been signed by me/us personally.

I/we, the undersigned, instruct and authorize your agent, Netcash (Pty) Ltd, to draw against my/our account. I/we understand that if bank details have been supplied the withdrawals authorized here will be processed by Sagepay. I/we also understand that details of each withdrawal will be printed on my/our statement. I/we agree to pay any banking charges relating to this debit order instruction.

This authority may be cancelled by means of 30 day notice in writing, sent by prepaid registered post, but I/we understand we shall not be entitled to refunds, which were withdrawn while this authority was in force if such amount was legally owing to you.

Assignment:

We acknowledge that the party hereby authorized to effect the drawing(s) against our account may not cede or assign any of its rights and that we may not delegate any of our obligations in terms of this authority to any 3rd party without prior written consent of authorized party

Signed at _____ on this _____ day of _____

SIGNATURE AS USED FOR SIGNING CHEQUES