



**CapriCom**  
**WIRELESS NETWORKS**  
 Reg. Nr. 2005/036247/23  
*C.J. Bloem, R. Bloem*

**HEAD OFFICE:**  
 Tel: 015 065 0001 / 015 065 0074  
 Tel: 015 297 3962 / 015 065 0052  
 Fax: 086 546 5543  
 Management: 082 773 6632  
 Tech Support: 072 908 3951  
 Email: [info@capricom.co.za](mailto:info@capricom.co.za)  
[www.capricom.co.za](http://www.capricom.co.za)

**DISTRICTS: CAPRICORN & WATERBERG**

**CLIENT INFORMATION**

Client Name / Company:		Contact Person:	
Installation Address:		Telephone Nr:	
		Cell Phone Nr:	
		Fax number:	
Postal Address:		Email address:	
		VAT Number:	

\* Company/Customer's name must be the legal name of a Company or Person for registration purposes

**PAYMENT OPTIONS:**

Subscription – Pay monthly by debit order or EFT or make use of our card facilities.

I/We acknowledge that termination of this contract is not possible within the first three months and agree to give one calendar month's written notice to terminate this contract. Should I/we fail to pay my/our account I/we shall be liable for any collection, tracing and/or legal fees. I/we confirm that the abovementioned physical address is my/our *domicilium citandi et executandi*.

I/We indemnify CapriCom Wireless Networks CC against any damage, loss, claims or cost that may result from work being done in connection with the service being rendered, removal of the service and/or my/our computer equipment not being compatible. I/We acknowledge that I/we will be charged additional fees for work or maintenance outside the normal equipment warranty required to be done by CapriCom Wireless Networks CC. I/We agree that this additional work should be paid on receipt of invoice or alternatively it will be added to the monthly subscription fee.

Use of Internet related services is subject to our acceptable use policy (AUP). CapriCom Wireless Networks CC will not be liable for any loss of use, interruption of business, or any indirect, special, incidental, or consequential damages of any kind (including lost profits), regardless of the form of action, whether in contract, direct, or otherwise, even if CapriCom Wireless Networks CC has been advised of the possibility of such damages. In particular CapriCom Wireless Networks CC or its Agents will not be liable for any loss of data due to a software security breach, virus infection or any other form of data loss that can be incurred while connected to the internet or otherwise.

I/We warrant that I/we have read and accept CapriCom Wireless Networks CC's Standard Terms and Conditions and Acceptable use Policy (AUP) available online at [www.capricom.co.za](http://www.capricom.co.za).

Accepted by: Name: \_\_\_\_\_  
 (Who warrants that they are authorized to sign)

Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
 The Applicant

<b>FOR OFFICE USE ONLY</b>		INS		CIQ	
Account Number		RBS		REC	
Customer Number		CDB		CNC	

## CapriCom Wireless Networks CC - Standard Terms and Conditions for Online Services

- 1 The Applicant consents to the jurisdiction of any competent South African Magistrate's court for the adjudication of any legal dispute between CapriCom Wireless Networks CC and the Applicant and these terms and conditions will be construed and interpreted in accordance with the law of the Republic of South Africa
- 2 The Applicant acknowledges that the terms and conditions hereof may not be varied or cancelled except in writing and signed by CapriCom Wireless Networks CC and the Applicant.
- 3 In the event that any of the terms of this contract are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms, which will continue to be valid and enforceable.
- 4 Free Telephonic support is available (weekends included) from 8:00 daily until 22:00 by dialing or sending an sms/whatsapp to our Support Number: **072 908 3951**. On-site support is charged at CapriCom's current rates.
- 5 Installation (equipment) is at a once-off cost of R3500.00 all inclusive (Travel, brackets, cable, antenna's etc.). The Installation of the wireless internet system includes the connection of PC's or equipment already networked to the Internet (on the day of installation). Additional cabling for PC's and extra networking, can be quoted to the client. The Wireless Installer has sufficient knowledge to connect PC's to the internet but IS NOT an IT technician and as such does not do IT maintenance or support.
- 6 CapriCom only supply and maintain wireless connections with the relevant content (Internet, VPN, CCTV, etc.). CapriCom DOES NOT supply IT support or maintenance and their responsibility ends with the connection to the Customers internal equipment. Any IT related work has to be attended to by your IT personnel or your IT support company.
- 7 Please note that there is absolutely no guarantee against lightning on the equipment. Please take the necessary precaution to avoid lightning damage. Help prevent lightning damage by unplugging both cables from the PoE.
- 8 All Value Uncapped Packages are based on high priority NEOTEL FIBRE. All Premier Uncapped Packages are based on high priority I.S. FIBRE. We DO NOT provide email addresses but you may use a free email provider such as Gmail.
- 9 CapriCom Wireless Networks CC reserves the right to modify prices on one month's notice and new pricing will apply to this agreement after the notice period unless the agreement is cancelled in writing by me/us.
- 10 Payment Options: Monthly by debit order or EFT, or you may make use of our card facilities. All prices include VAT. Interest at 2.5% p/m will be charged on overdue accounts. Cancellations require one calender month's written notice.

### **VALUE UNCAPPED PACKAGES:**

(BASED ON NEOTEL FIBRE WITH DOWNLOAD SPEED AS INDICATED)

	<b>LITE</b>	<b>BASIC</b>	<b>BUSINESS</b>	<b>PRO</b>	<b>ENTERPRISE</b>
<b>Download speed</b>	512kbps	1Mbps	2Mbps	4Mbps	5Mbps
<b>Upload speed</b>	256kbps	512kbps	1Mbps	2Mbps	2.5Mbps
<b>Price p/month</b>	R290.00	R400.00	R575.00	R995.00	R1595.00

### **PREMIER UNCAPPED PACKAGES:**

(BASED ON I.S. FIBRE WITH DOWNLOAD AND UPLOAD SPEEDS AS INDICATED)

	<b>BASIC</b>	<b>BUSINESS</b>	<b>PRO</b>	<b>ENTERPRISE</b>
<b>Download speed</b>	512k-1M Burst	1M-2M Burst	2M-4M Burst	4M
<b>Upload speed</b>	512k-1M Burst	1M-2M Burst	2M-4M Burst	4M
<b>Price p/month</b>	R575.00	R995.00	R1595.00	R2295.00

All packages are true uncapped. NO THROTTLING gets implemented on our network.  
 Torrents (p2p) get shaped into their package speeds during office hours.

Accepted by: Name: \_\_\_\_\_  
 Who warrants that they are authorized to sign

Date: \_\_\_\_\_

Signature: \_\_\_\_\_  
 The Applicant

# CAPRICOM WIRELESS NETWORKS

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015 297 3962 □ 015 295 5985 □ 087 750 6506

FAX: 086 546 5543 □ info@capricom.co.za

## **BANK DEBIT ORDER INSTRUCTION**

Client Name: \_\_\_\_\_  Deduct my monthly subs plus payoff on equipment over \_\_\_\_ months.

Address: \_\_\_\_\_  Deduct only my monthly subs. (I'll pay off equipment via EFT)

The details of my bank account are as follows:

ACCOUNT NAME: \_\_\_\_\_ BANK NAME : \_\_\_\_\_

ACCOUNT NO. : \_\_\_\_\_ BRANCH/TOWN : \_\_\_\_\_

TYPE OF A/C : \_\_\_\_\_ BRANCH NO. : \_\_\_\_\_

(savings, current, transmission)

I/we hereby request and authorize you to draw against my/our account with the abovementioned bank (or any other bank or branch to which I/we may transfer my/our account) the sum of \_\_\_\_\_ (state amount in words) and any additional amount pertaining to this agreement, on the following day of the month, **or nearest working day:**

1<sup>st</sup>

15<sup>th</sup>

25<sup>th</sup>

31<sup>st</sup>

of each month, this being the amount necessary for the settlement of the monthly due to you in respect of our purchases / contract / agreement dated as indicated below.

All such withdrawals from my/our account by you shall be treated as though they had been signed by me/us personally.

I/we, the undersigned, "instruct" and authorize your agent, Netcash (Pty) Ltd, to draw against my/our account. I/we understand that if bank details have been supplied the withdrawals authorized here will be processed by BankServ. I/we also understand that details of each withdrawal will be printed on my/our statement.

I/we agree to pay any banking charges relating to this debit order instruction.

This authority may be cancelled by means of giving you thirty days notice in writing, sent by prepaid registered post, but I/we understand that/we shall not be entitled to any refund of amounts, which you have withdrawn whilst this authority was in force if such amounts were legally owing to you.

Assignment:

I/We acknowledge that the party hereby authorized to effect the drawing(s) against my/our account may not cede or assign any of its rights and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorized party

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_

**SIGNATURE AS USED FOR SIGNING CHEQUES**